Name:	
Candidate number:	
Date:	

## Frontline Funeral Service Operations

Assignment for module 6: Preparing for and conducting visitation of the deceased

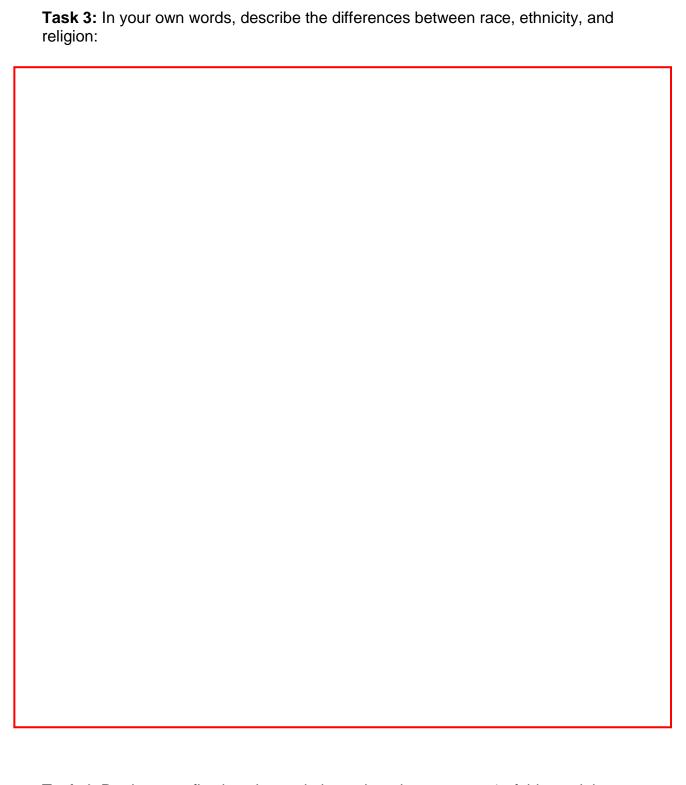
Learning Outcome 1 and 2: Recognising diversity and preparing the deceased for visitation

To meet the criteria for this learning outcome you are required to complete the following tasks - You are advised to refer to the online guidance when carrying out this assignment

**Task 1**: Ask your line manager or work colleague to write a witness statement demonstrating that you can communicate effectively with the client and their family members and also other work colleagues – use the witness statement template that can be found on the training web site (under 'portfolio' link).

**Task 2**: Provide an example of activities carried in your work place out that demonstrate you recognise and support diversity and equality for the following:

demonstrate year recognition and cappent arrestly and equality for the relief
Under the Equality Act (2010) people are protected from discrimination on these grounds:
Culture:
Gender:
Disability:
Religion and belief:
Age:



Task 4: Produce a reflective piece relating to learning outcome 1 of this module on: "Recognising the diversity of the deceased and / or the client" OR "Effective communication with clients and / or family members", use the reflective learning statement template that can be found on the training web site for this task.

**Task 5**: Produce a piece of work-based evidence demonstrating how your business is able to communicate more effectively with clients and family members with additional needs.

Give a brief description of the evidence provided:
Evidence examples: E.g., equipment used to facilitate clients with hearing of visual impairment, use of interpreters, posters or booklets given out to improve understanding, notices and posters to visitors, larger text, face-to-face meetings etc.).
Insert evidence
here
Mentor signature:

**Task 6**: Produce a piece of work-based evidence demonstrating how your business manages visitation of the deceased by relatives, friends and family members of the deceased.

Insert evidence here	Give a brief description of the evidence provided:	
here		
here	Insert	evidence
Mentor signature:	ſ	iere
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**Task 7**: Outline business procedures and checks for visiting the deceased for the following processes:

Visitir	ng hours:
Choo	sing a suitable day for visit:
Ritua	I washing / facilities:
Comr	munication and guidance offered:
Coffir	n and presentation of the deceased:
Maint	taining dignity of the deceased:
Identi	ity checks (including the deceased):
Perso	onal items place with the deceased:
Visito	or / logs and records: