

National Association of Funeral Directors & North Tees NHS Foundation Trust

Frontline Funeral Service Operations

Session programme 1: 25/08/20

Modules: Module 1: Sensitive communication Module 2: H&S within the funeral business Module 3: Manual handling & infection control	EPA assessment criteria: Assignment Assignment and H&S Exam Assignment and Microbiology Exam
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Time	Topic	Speaker	Module (s)
10.00 – 10.45	Introduction to the course: - Web site navigation - Assignment help - Exam revision - Training plan	Darren Makin	All Modules
10.45 – 11.00	Break		
11.00 – 12.15	Microbiology and infection control	Darren Makin	Module 3
12.15 – 13.00	Lunch		
13.00 – 14.00	Understanding Risk assessments	Darren Makin	Module 2
14.00 – 14.15	Break		
14.15 – 15.00	Introduction to Portfolio: <ul style="list-style-type: none"> • Evidence gathering for Assignments 1, 2 and 3 	Darren Makin	Module 1, 2 and 3
15.00 – 15.15	Break		
15.15 – 16.00	Group activity <ul style="list-style-type: none"> • Health and Safety • Infection Control 	Darren Makin	Module 2 and 3

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Session programme 2: 29/09/20

Modules: Module 4: Mortuary practice Module 5: Care & preparation of the deceased Module 6: Visitation of the deceased	EPA assessment criteria: Assignment Assignment and Anatomy Exam Assignment
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Time	Topic	Speaker	Module (s)
	Recap / questions:		
10.00 – 10.45	- Web site navigation - Assignment help - Exam revision - Training plan	Darren Makin	All Modules
10.45 – 11.00	Break		
11.00 – 12.15	Quality Management Systems (QMS)	Darren Makin	All modules
12.15 – 13.00	Lunch		
13.00 – 14.00	Consent and confidentiality	Sharron Pooley	All modules
14.00 – 14.15	Break		
14.15 – 15.00	Portfolio continued: <ul style="list-style-type: none">Evidence gathering for Assignments 4, 5 and 6	Darren Makin	Module 4, 5 and 6
15.00 – 15.15	Break		
15.15 – 16.00	Group activity <ul style="list-style-type: none">Anatomy and physiology	Darren Makin	Module 5